

## Trade Services

- **Trade Benefits**

Enjoy Free of charge the following benefits:

- ✓ Unlimited product listings
- ✓ 10 product showcases
- ✓ Business verification support
- ✓ Full-service onboarding
- ✓ Dedicated Account Manager

- **Purchase Protection**

Purchase protection builds trust between buyers and suppliers through key mechanisms followed by ATCMarket

1. **Secure Payments:** Payments are held in an escrow account by ATCMarket until the buyer confirms receipt of the goods and their satisfaction with the order. This ensures that suppliers are only paid once the buyer is happy with the transaction.
2. **Quality and Delivery Guarantees:** Purchase protection covers buyers in case of shipping delays or quality issues. If the products do not meet the agreed-upon standards or are not shipped on time, buyers can file a dispute and potentially receive a refund or compensation<sup>23</sup>.
3. **Transparent Processes:** The platform provides clear guidelines and processes for placing orders, making payments, and resolving disputes. This transparency helps both parties understand their responsibilities and rights, reducing misunderstandings and fostering trust.

- **Logistics Services**

The comprehensive management of the flow of goods, information, and resources from their point of origin to their final destination. It plays a critical role in ensuring that products are delivered efficiently and cost-effectively. Here's a brief summary of how ATCMarket is handling fulfilment:

1. **Supply Chain Coordination:** ATCMarket platform thru automation and constant monitoring for the coordinating with various stakeholders, including suppliers, manufacturers, and retailers, to streamline the supply chain.
2. **Transportation:** Out shipping partners offer many ways for the movement of goods via various modes such as road, rail, air, and sea for efficient transportation in timely deliveries.

3. **Order Fulfilment:** ATCMarket monitors the picking, packing, and shipping orders to customers. Keep the buyers and sellers updated with the fulfilment status.